



Students' Feedback Report

2020-21

of

**S.S. KHANNA GIRLS' DEGREE COLLEGE,
PRAYAGRAJ**



Students' Feedback Report

2020-2021

After the completion of the academic session 2020-21, a bilingual Online Students' Feedback Form was circulated among the final year students of four faculties. The filled responses were collected and analysed.

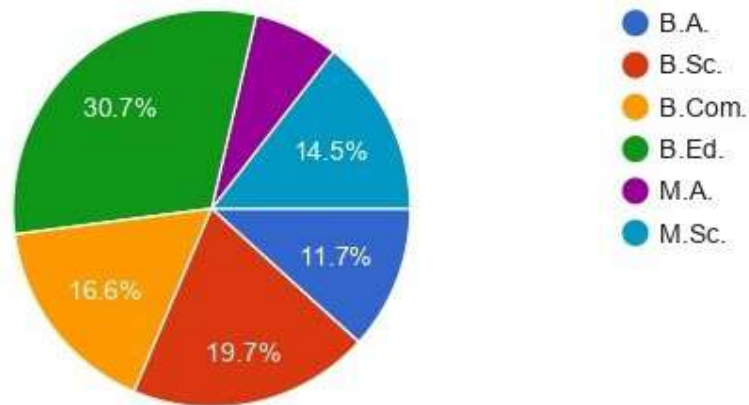
- **No. of Responses Received: 290**
- **Analysis Procedure:**

Questionnaire containing total 25 questions was used to collect feedback responses with both close ended and open ended questions. The responses against 24 close ended questions were collected on 5 point Likert Scale and descriptive statistics was used for its analysis. The last open ended question was to seek suggestions for improving the overall learning environment in the institution.

Question wise graphical analysis have been shown below:

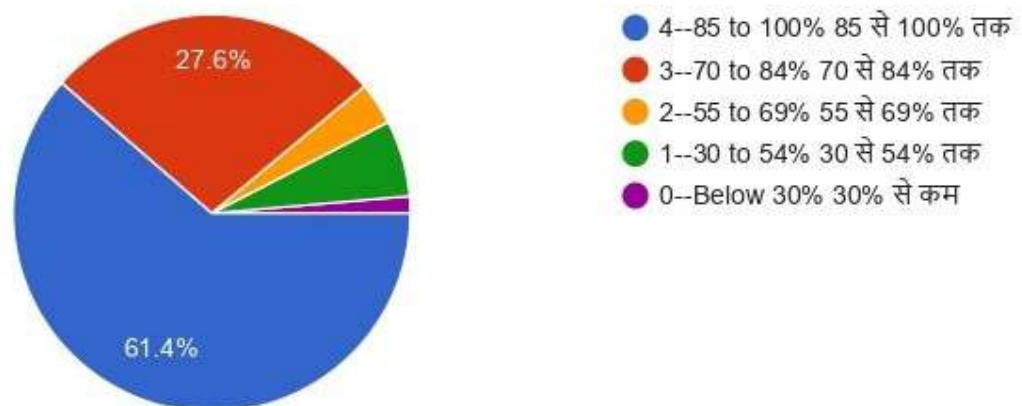
Select Your Stream:

290 responses



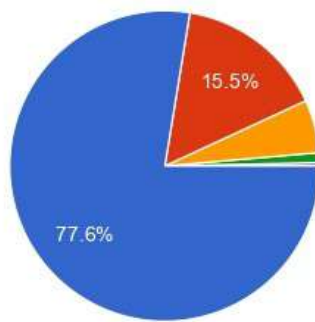
1. How much of the syllabus was covered in the class? कक्षा में कितना पाठ्यक्रम कवर किया गया?

290 responses



2. How well were the teachers able to communicate? शिक्षक संवाद करने में कितने सक्षम है ?

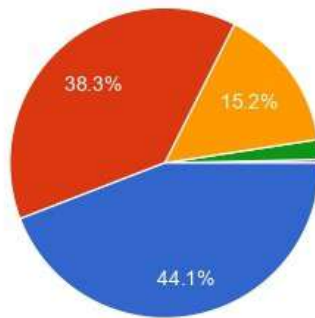
290 responses



- 4--Always effective हमेशा प्रभावात्मक
- 3--Sometimes effective कभी कभी प्रभावात्मक
- 2--Just satisfactorily केवल संतोषजनक
- 1--Generally ineffective आम तौर पर अप्रभावी
- 0--Very poor communication बहुत खराब संचार

3. The teacher's approach to teaching can best be described as शिक्षण दृष्टिकोण से शिक्षको को बताया जा सकता है

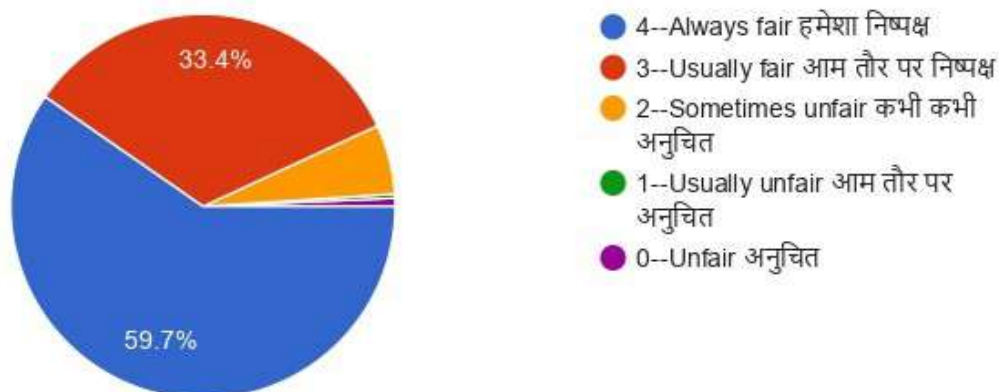
290 responses



- 4--Excellent उत्कृष्ट
- 3--Very good बहुत अच्छा
- 2--Good अच्छा
- 1--Fair निष्पक्ष
- 0--Poor घटिया

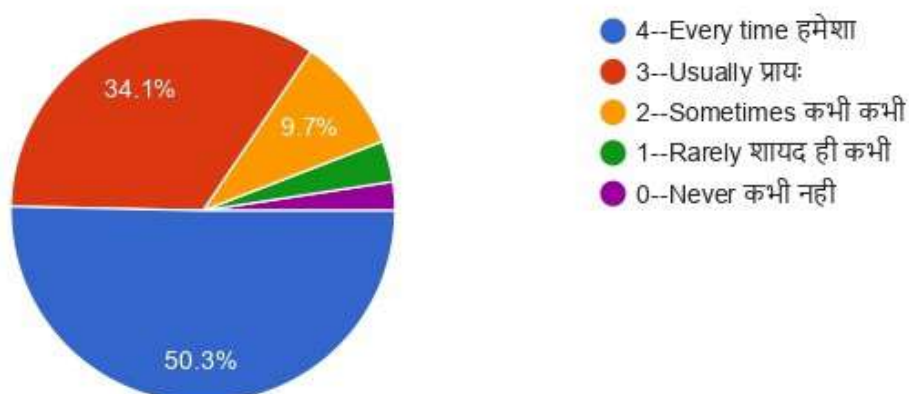
4. Fairness of the internal evaluation process by the teachers शिक्षकों द्वारा आंतरिक मूल्यांकन प्रक्रिया की निष्पक्षता

290 responses



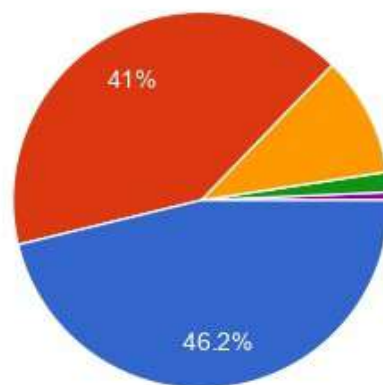
5. Was your performance in assignments/internal assessments/tests/home exams discussed with you? क्या आंतरिक मूल्यांकन /टेस्ट/ गृह परीक्षा में आपके प्रदर्शन की चर्चा आपके साथ की जाती है

290 responses



6. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. आपके संस्थान में शिक्षण और सलाह प्रक्रिया आपको संज्ञानात्मक, सामाजिक और भावनात्मक विकास में सुविधा प्रदान करता है

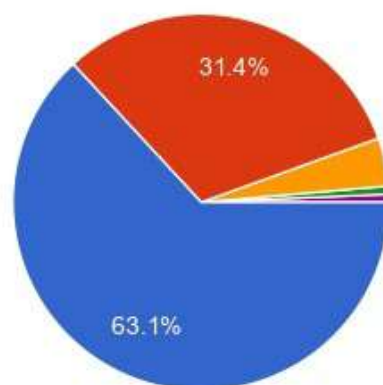
290 responses



- 4--Significantly काफी महत्वपूर्ण
- 3--Very well बहुत अच्छा
- 2--Moderately मध्यम
- 1--Marginally मामूली
- 0--Not at all बिलकुल नहीं

7. The teachers illustrate the concepts through examples and applications शिक्षक उदाहरणों और अनुप्रयोगों के माध्यम से अवधारणाओं को दर्शाते हैं

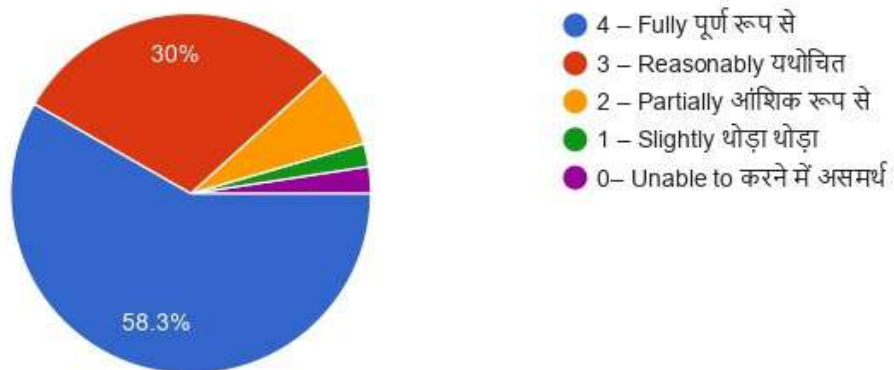
290 responses



- 4—Every time हमेशा
- 3—Usually प्रायः
- 2—Sometimes कभी कभी
- 1—Rarely शायद ही कभी
- 0—Never कभी नहीं

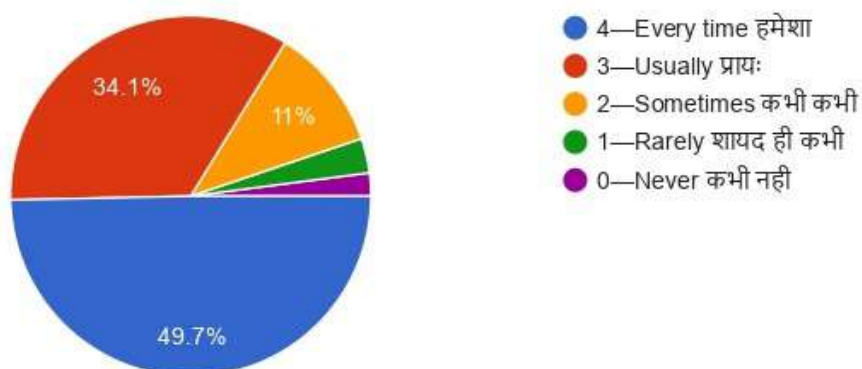
8. The teachers identify your strengths and encourage you with providing right level of challenges शिक्षक आपकी ताकत की पहचान करते है और आपको चुनौतियों के सही स्तर प्रदान करने के साथ प्रोत्साहित करते है

290 responses



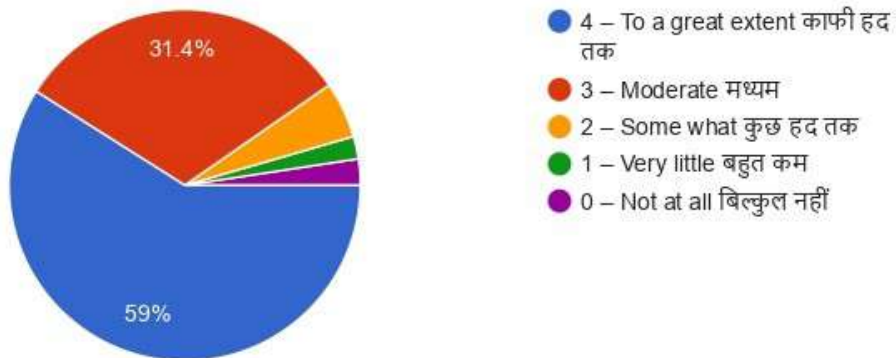
9. Teachers are able to identify your weaknesses and help you to overcome them आपके शिक्षक आपकी कमजोरियों की पहचान करने में समर्थ है और उनको दूर करने में आपकी सहायता करते है

290 responses



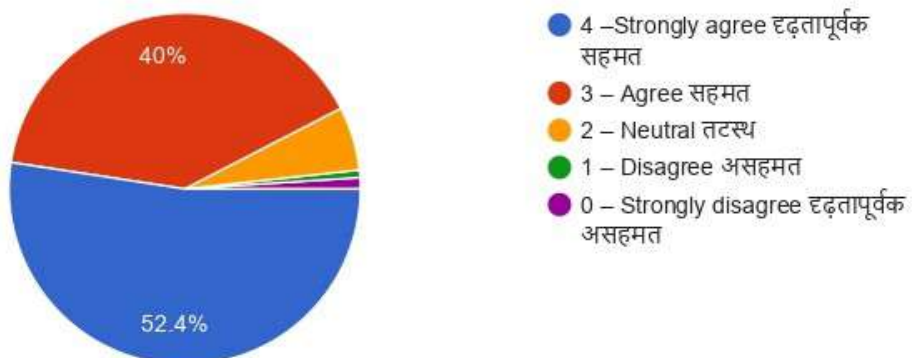
10. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. संस्थान /शिक्षक सीखने के अनुभव को बढ़ाने के लिए छात्र केंद्रित पद्धतियों का प्रयोग करते हैं, जैसे की अनुभवात्मक शिक्षा, सहभागी शिक्षा, समस्या सुलझाने के तरीके इत्यादि

290 responses



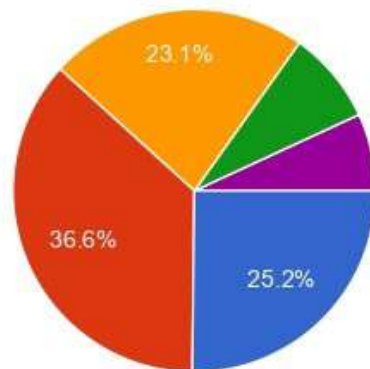
11. Teachers encourage you to participate in extracurricular activities. शिक्षक आपको पाठ्येतर गतिविधियों में भाग लेने के लिए प्रेरित करते हैं

290 responses



12. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. कितने प्रतिशत शिक्षक पढ़ाते समय , एल सी डी प्रक्षेपक मल्टीमीडिया जैसे सूचना एवं सम्प्रेषण तकनीकों का प्रयोग करते हैं

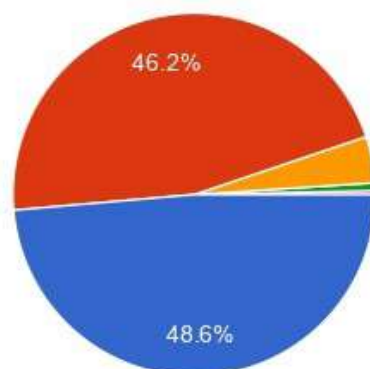
290 responses



- 4 - Above 90% 90% से ज्यादा
- 3 - 70 - 89% 70 से 89% तक
- 2 - 50 - 69% 50 से 69% तक
- 1 - 30 - 49% 30 से 49% तक
- 0 - Below 29% 29% से तक

13. The overall quality of teaching-learning process in your institute is very good. आपके संस्थान में शिक्षा शिक्षण प्रक्रिया की समग्र गुणवत्ता बहुत अच्छी है

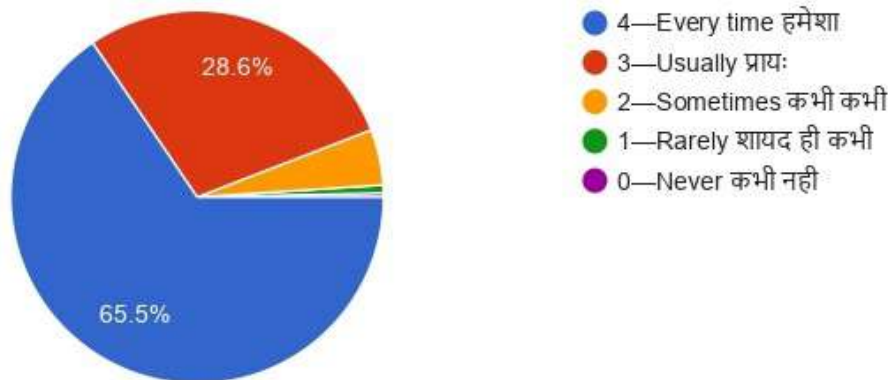
290 responses



- 4 - Strongly agree दृढ़तापूर्वक सहमत
- 3 - Agree सहमत
- 2 - Neutral तटस्थ
- 1 - Disagree असहमत
- 0 - Strongly disagree दृढ़तापूर्वक असहमत

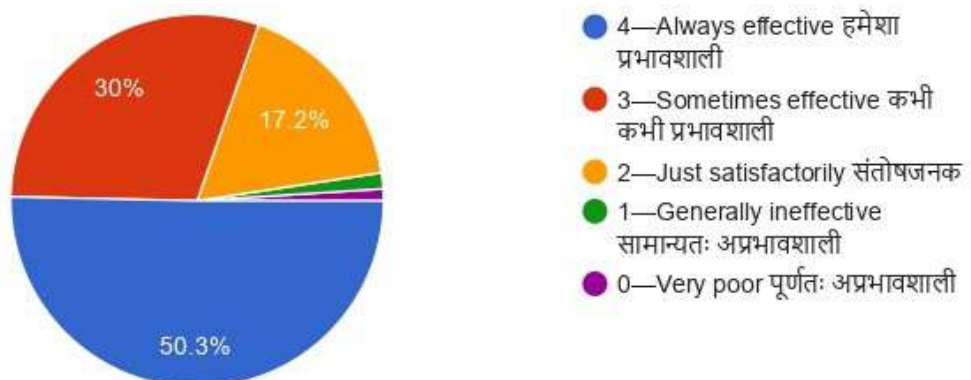
14. In online teaching, teachers provide adequate study material/learning content. ऑनलाइन शिक्षण माध्यम के अंतर्गत शिक्षक पर्याप्त अधिगम सामग्री उपलब्ध कराते हैं।

290 responses



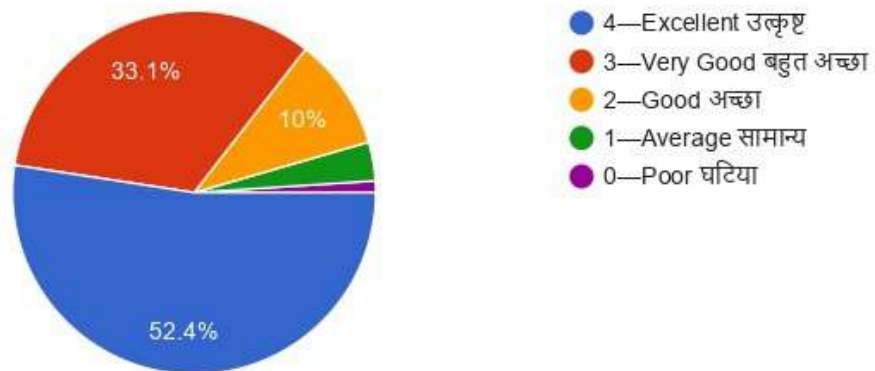
15. How would you rate the effectiveness of online teaching: ऑनलाइन शिक्षण की प्रभावशीलता का किस प्रकार आकलन करेंगे

290 responses



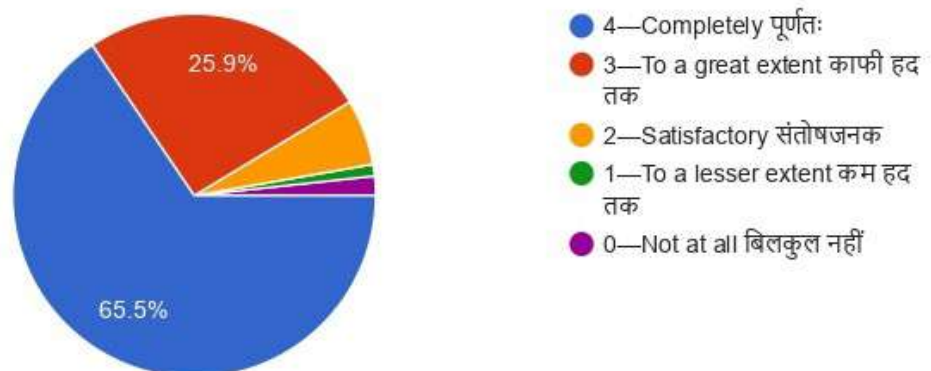
16. How would you rate the physical infrastructure of the college:
महाविद्यालय की भौतिक आधारभूत संरचना को आप कैसे रेट करेंगी

290 responses



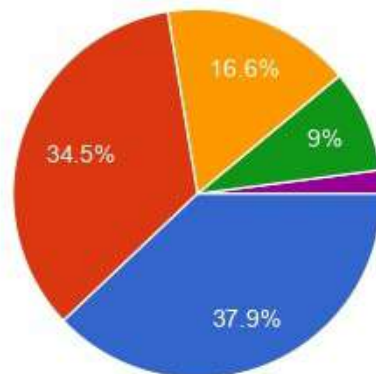
17. Do you find your campus eco-friendly: क्या आपको महाविद्यालय प्रांगण पर्यावरण हितैषी लगता है

290 responses



18. How would you rate the library facilities of your college? आप महाविद्यालय की पुस्तकालय सुविधा को कैसे रेट करेगी

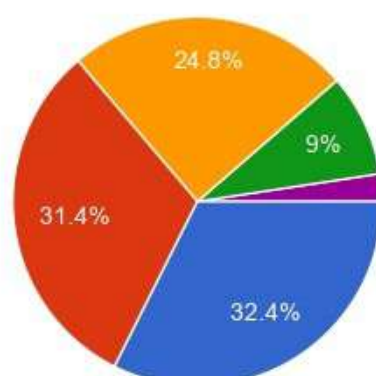
290 responses



- 4—Excellent उत्कृष्ट
- 3—Very Good बहुत अच्छा
- 2—Good अच्छा
- 1—Average सामान्य
- 0—Poor घटिया

19. How would you rate laboratory/computer lab/common room facility available in the college: आप महाविद्यालय में उपलब्ध प्रयोगशाला/ कंप्यूटर लैब/ सामूहिक कक्ष सुविधा को कैसे रेट करेगी

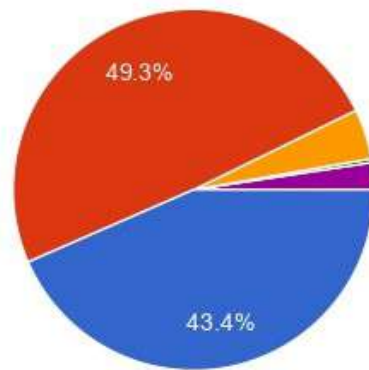
290 responses



- 4—Excellent उत्कृष्ट
- 3—Very Good बहुत अच्छा
- 2—Good अच्छा
- 1—Satisfactory संतोषजनक
- 0—Dissatisfactory असंतोषजनक

20. Is the Proctorial Board committed to the welfare of the students? क्या महाविद्यालय का प्रॉक्टोरियल बोर्ड छात्रों के कल्याण हेतु प्रतिबद्ध है

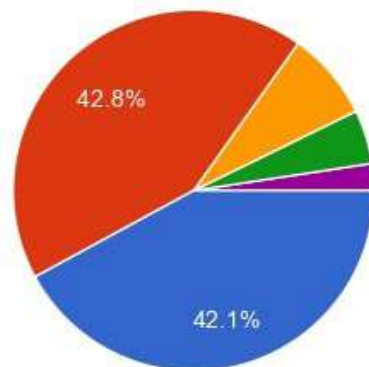
290 responses



- 4—Fully Agree पूर्णतः सहमत
- 3—Agree सहमत
- 2—Uncertain अनिश्चित
- 1—Disagree असहमत
- 0—Completely Disagree पूर्णतः असहमत

21. The process of disbursement of scholarship is transparent: महाविद्यालय में छात्रवृत्ति आबंटन की प्रक्रिया पारदर्शी है

290 responses

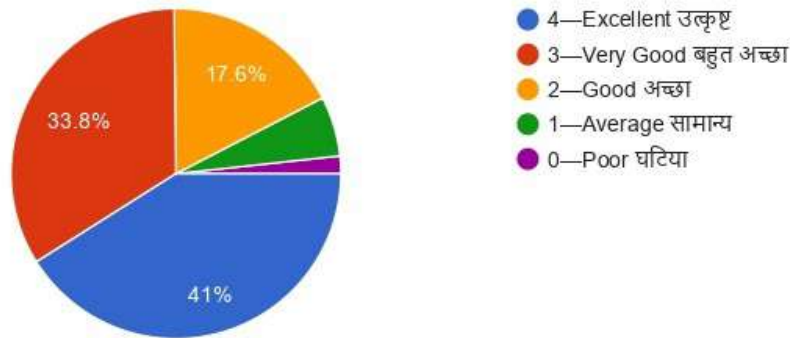


- 4—Fully Agree पूर्णतः सहमत
- 3—Agree सहमत
- 2—Uncertain अनिश्चित
- 1—Disagree असहमत
- 0—Completely Disagree पूर्णतः असहमत

Students' Feedback Form

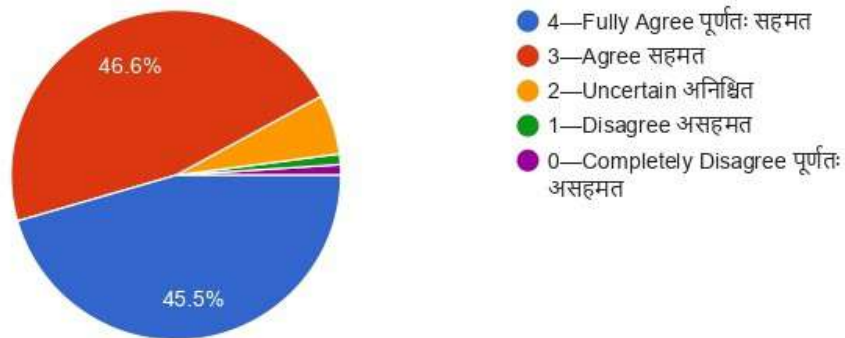
22. How would you rate the support and assistance of the college office staff: महाविद्यालय के कार्यालय कर्मचारियों द्वारा प्रदान की जाने वाली सहायता एवं सहयोग को कैसे रेट करेंगी

290 responses



23. Do NCC/NSS/Ranging units of the college give ample opportunity for your personality development: क्या महाविद्यालय की एनसीसी/ एनएसएस/ रेंजरिंग इकाइयां आपके व्यक्तित्व विकास के लिए अवसर प्रदान करती हैं

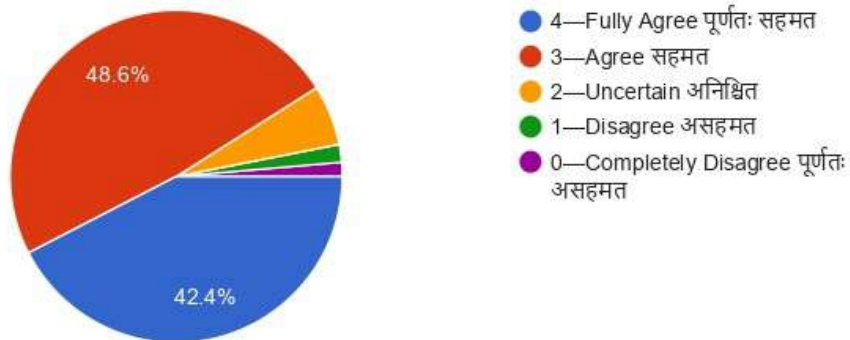
290 responses



Students' Feedback Form

24. The teaching and guidance provided in the free summer coaching, organised by the College, is satisfactory: महाविद्यालय द्वारा आयोजित निःशुल्क समर कोचिंग में प्रदान किए जाने वाला शिक्षण एवं निर्देशन संतोषजनक है

290 responses



25. Give three observation / suggestions to improve the online teaching and overall teaching – learning experience in your institution. आपके संस्थान में ऑनलाइन शिक्षण एवं समग्र शिक्षा शिक्षण अनुभव को बेहतर बनाने के लिए तीन विचार या सुझाव दीजिये

290 responses

RESPONSES RECEIVED IN PERCENTAGE

Question	4	3	2	1	0
1. How much of the syllabus was covered in the class?	61.2%	27.5%	3.8%	6.2%	1.4%
2. How well were the teachers able to communicate?	77.3%	15.5%	5.8%	1.0%	0.4%
3. The teacher's approach to teaching can best be described as	44%	38.5%	15.1%	2.1%	0.3%
4. Fairness of the internal evaluation process by the teachers.	59.5%	33.7%	5.8%	0.3%	0.7%
5. Was your performance in assignments /internal assessments/ tests / home exams discussed with you?	50.2%	34.4%	9.6%	3.4%	2.4%
6. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	46%	41.2%	10.3%	1.7%	0.7%
7. The teachers illustrate the concepts through examples and applications.	62.9%	31.6%	4.1%	0.7%	0.7%
8. The teachers identify your strengths and encourage you with providing right level of challenges.	58.1%	29.9%	7.6%	2.1%	2.4%
9. Teachers are able to identify your weaknesses and help you to overcome them.	49.5%	34.4%	11%	3.1%	2.1%
10. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	58.8%	31.6%	5.2%	2.1%	2.4%
11. Teachers encourage you to participate in extracurricular activities.	52.2%	39.9%	6.2%	0.7%	1%
12. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	25.1%	36.4%	23%	8.6%	6.9%
13. The overall quality of teaching-learning process in your institute is very good.	48.5%	46.4%	4.1%	0.7%	0.3%
14. In online teaching, teachers provide	65.3%	28.9%	4.8%	0.7%	0.3%

adequate study material/learning content.					
15. How would you rate the effectiveness of online teaching:	50.2%	30.2%	17.2%	1.4%	1%
16. How would you rate the physical infrastructure of the college:	52.2%	33%	10.3%	3.4%	1%
17. Do you find your campus eco-friendly:	65.3%	25.8%	6.2%	1%	1.7%
18. How would you rate the library facilities of your college?	37.8%	34.4%	16.8%	8.9%	2.1%
19. How would you rate laboratory/computer lab/common room facility available in the college:	32.3%	31.3%	25.1%	8.9%	2.4%
20. Is the Proctorial Board committed to the welfare of the students?	43.3%	49.1%	4.8%	0.3%	2.4%
21. The process of disbursement of scholarship is transparent:	41.9%	42.6%	8.2%	4.8%	2.4%
22. How would you rate the support and assistance of the college office staff:	40.9%	34%	17.5%	5.8%	1.7%
23. Do NCC/NSS/Rangering units of the college give ample opportunity for your personality development:	45.4%	46.4%	6.2%	1%	1%
24. The teaching and guidance provided in the free summer coaching, organised by the College, is satisfactory:	42.3%	48.8%	5.8%	1.7%	1.4%

SIGNIFICANT OBSERVATIONS:

- The students were very satisfied by the curriculum delivery by the teachers as 77.3% students agreed that teachers always communicate effectively.
- 6% of the students responded that Internal Evaluation process is unfair while 60% stated that it is always fair.
- 16% of students responded that performance in Internal assessment is not discussed with them.
- 61.5% students responded that more than 70 % teachers use ICT for teaching purpose.
- 65.3% students responded that they find their campus completely eco-friendly.
- 11% students responded that library facility is not upto the mark.
- 50% of the students found Online teaching to be completely effective.

SUGGESTIONS BY STUDENTS TO IMPROVE THE ONLINE TEACHING AND OVERALL TEACHING – LEARNING EXPERIENCE IN THE INSTITUTION

Question number 25 of the feedback questionnaire was open ended seeking suggestions for improvement. Maximum students were completely satisfied with all the aspects of institution; however some of the suggestions received have been mentioned here:

- Offline classes should be conducted.
- Facility of e-library should be provided.
- More use of electronic boards.
- There should be dress code for students.
- Smart phones should be provided to needy student.
- Students suggested to organize webinar in Maths.
- Bilingual teaching to be promoted.